

FFCCHA Professional Development Zoom Virtual Training Application

Saturday, August 3, 2024 9:00 to 11:00 am



Training Registration Fee: **\$40** (\$25 scholarships available) FFCCHA members **Pay only \$10** (for FL licensed or registered providers or co-providers)

Online Payments available! https://familychildcare.org/product-category/virtual-in-service-training/

Make check payable to: FFCCHA, Inc.

Please submit this completed form with payment to: **FFCCHA c/o Annette Eberhart** 1907 E Bougainvillea Ave. Tampa, FL 33612

Email Form to: annettee05@gmail.com Questions? Email or call 813-493-0828

Deadline: Form must be received by August 1, 2024

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IN ORDER TO RECEIVE A CERTIFICATE, YOU MUST SUBMIT a REGISTRATION FORM, BE PRESENT THE ENTIRE TRAINING SESSION, and SUBMIT ONLINE EVALUATION after training. https://familychildcare.org/resources/forms/workshop-evaluation/

PLEASE NOTE: Arrive as early as 8:45 am to sign in. Training starts promptly at 9:00 am!

Conflict Resolution and How to Have Tough Conversations

Presenter: Angela Chowning, Quality Early Education System (QEES)

2 hours

This workshop will offer insight into the root causes of conflicts in our day-to-day family child care operations and how to resolve them when they arise. The content will also focus on becoming self-aware of your triggers, developing empathy for another, pre-empting conflict by creating clear policies, and executing tough conversations when necessary.

If you need accommodation because of a disability to participate in the childcare training process: contact Annette Eberhart at least two weeks prior to the first training date at 813-493-0828 between 9am - 5pm Monday through Friday. The deadline is August 1, 2024. There will be <u>NO</u> refunds after this deadline. If you do not attend this training, the training fees will not be refunded or transferred to another person.